

Mr Asif Khan REDACTED

PC Chris Stockman
East Area Licensing Team
Romford Police Station
19 Main Road
Romford
Essex
RM1 3BJ

Email: **REDACTED** www.met.police.uk

Our ref: McKlunky's 18/02/23 Date 03rd March 2023

<u>Subject: McKlunky's & Bubble tea 185B High St, Hornchurch RM11 3XS – Warning Letter</u>

Dear Mr Khan

Thank you for attending Romford Police Station on Thursday 2nd March 2023.

The purpose of the meeting was to discuss a serious incident that occurred outside your premises on Saturday 18th February 2023 at 0146 hours.

As you are aware an altercation between the victim and suspect appeared to start inside your venue and continued shortly afterwards outside whereby the victim was slashed across the neck causing injuries consistent with grievous bodily harm (GBH).

As the Borough Licensing Officer I conducted enquiries including viewing CCTV and identified a number of breaches of your Premises Licence.

It appears the victim and suspect had entered your shop after 0100 hrs along with other customers, when your shop should have been closed. I note your licence states you must closed at 0100 hrs on Friday and Saturday Night. This is unacceptable and must be addressed immediately.

Further to this, I identified the following breaches:-

Annex 2 conditions consistent with the operating schedule:-

- 1. **CCTV** wasn't being kept for a minimum 31 days when the condition states:-The CCTV system shall be capable of taking a head and shoulders shot of persons entering the premises and be capable of storing images for a minimum of 31 days.
- 2. Food was being consumed inside the venue when the condition states:- No food may be consumed in the premises at any time during licensed hours.

- 3. No SIA licensed door supervisor was on duty when the condition states:An SIA licensed door supervisor shall be on duty from 23:00 to fifteen minutes after close on Friday and Saturday nights. At close the door supervisor shall ensure customers do not loiter outside the premises and that they are encouraged to leave the area in a guiet and orderly manner.
- 4. **No notices were on display when the condition states:-** Notices shall be displayed by the exit door asking customers to leave quietly, not to loiter and to dispose of rubbish properly.

I have taken into account that you did call the London Ambulance Service and was seen on CCTV to administer First Aid to the victim.

During our meeting you advised me that the CCTV settings were incorrectly set which meant the recordings weren't saving to the correct hard drive. You showed me a picture of this and stated it had now been rectified enabling the system to keep footage for the minimum 31 days.

You also advised me notices were now on display at the exit of the venue asking customers to leave quietly, not to loiter and to dispose of rubbish properly and that customers would be advised that consuming food inside the premises during licensed hours wouldn't be permitted.

With regards to the SIA door supervisor you advised me that employing a door supervisor wasn't financially viable and door staff you had asked stated they wouldn't work for just 2 hours. As a result you advised me that you would be closing at 2300 hours at the weekends until such time that a SIA door supervisor could be found.

Please take this as a warning that you are not to operate outside your permitted hours and are to adhere to the licence conditions on your premises licence.

I will be monitoring your premises moving forward and any future breaches may result in further action.

Yours sincerely,

PC Chris Stockman - East Area Licensing Team